Dear Sir/Madam,

Licensing Application comments have been made. A summary of the comments is provided below.

Comments were submitted at 16/04/2024 3:46 PM from Mrs Carol Fregiste-Thomas.

Application Summary

Address:	290 - 294 Uxbridge Road London W12 7LJ
Proposal:	Licensing Act - Premises Licence
Case Officer:	Ms Lorna McKenna

Click for further information

Customer Details

Name:	Mrs Carol Fregiste-Thomas
Email:	carol.fregiste-thomas@lbhf.gov.uk
Address:	43 Beavor Lane, London W6 9AR

Comments Details

Commenter Type: Councillor

Stance: Customer objects to the Licensing Application

Reasons for comment:

Comments: 16/04/2024 3:46 PM As the Area Community Safety officer

since 2020, I have dealt with numerous complaints from local residents about noise and asb associated with this premises. Most of the issues are associated with patrons behaviour. parking, noise, litter and illegal trading from their vehicles whilst parked illegally. Patrons mainly consist of local mini cab drivers who blatantly flaunt the law and take it in turns to watch out for enforcement officers then play cat and mouse with them. The nuisances, of which are multi faceted, have showed no signs of decreasing and have caused numerous problems for local residents who see the group who regularly gather as lawless and not community spirited. The owners have been visited numerous times by LET officer whilst on patrol but has not shown any signs of trying to assist officers in managing the behaviour of their patrons. Some reports have also centred around the premises remaining open past closing time and as a workaround, the basement area is being used for cab drivers to frequent 24 hours. The light emanating from the basement area and the door being kept open allows smells and noise to travel along with the noise from people talking outside, slamming car doors, parking up with lights on and engines idling. All this late night activity will only get worse if the premises is allowed to sell refreshments until 3am Monday to Saturday and 1am on Sunday. If patrons did not have use of the basement area, this might work but there would be no way to Police patrons who already cause a nuisance during the day and late evening. In my opinion,

there has been no community engagement with residents or signs to show the business has taken any of their concerns into consideration or those of the council officers who patrol.